

Content & Advertising

March 16th 2023

Anti-Trust Policy



- Anti-trust law prohibits agreements (written or implicit) between competitors that may negatively impact consumers or competitors and sharing of confidential information
- Anti-trust violations do not require proof of a formal agreement. A violation may be alleged based upon the mere appearance of unlawful activity.
- All meeting participants must abide by the following rules:
 - DO clearly identify the positive purpose of each project and follow it
 - DO NOT enter into agreements that restrict other parties' actions
 - DO NOT give rise to barriers to market entry
 - DO NOT discuss or exchange specific, confidential or commercially sensitive data on pricing, promotions and business plans
- Anti-trust laws do not prohibit petitioning the government, educating and informing the public, improving quality and safety standards, or protecting the public from fraud.





- Ol Welcome
- O2 News
- O3 Digital Advertising: post COVID-19
- **04** Ecosystem & Platform Stakeholders
- 05 Members what do you want to achieve?
- **06** Upcoming Events
- **07** Next Meeting

Your Content & Advertising Team





- NARAYAN JAESINGH (India)
- Partner of Industry Practice



- ROSS FLYNN (Spain)
- MEF Advisor



- JAMES WILLIAMS (UK)
- Ø Director of Programmes



- EWA PEPPITT (UK)
- Administrative Lead for Content & Advertising

Content & Advertising Working Group



MISSION

To Become the Industry Voice on How to Better Serve Customers Through Personalisation Whilst Protecting Consumer Trust in the Digital Era

DELIVERABLES: (NB. At this time these are ideas and it is up to you, MEF members, to ultimately decide the direction this – or any – working group takes when things get underway in 2022)

- Monthly forum for the review and discussions of new industry trends impacting all stakeholders viz. Consumer, Technology and Media / Content
- Whitepaper/reports/infographics/webinars/videos/social media to educate the market and stakeholders
- Creation of best practices for enhancing Digital Advertising, customer experiences across media platforms and Protecting Consumer Trust (Ad Fraud) (C&A Best Practice)
- Aligning Media, MNOs & D2C organisations with thought leader approaches for designing aspects of (i) Monetisation, (ii) Personalisation, (iii) Adoption and (iv) Ad-Fraud / Data Privacy innovations that are applicable multi country / geography

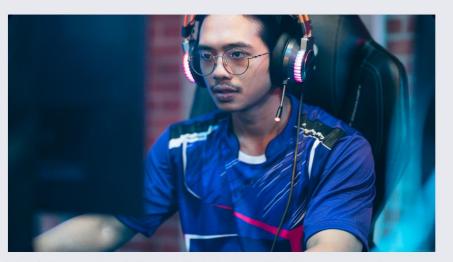
FOUNDER MEMBERS:

- Aegis Mobile
- Alchemy Telco
- AWG
- BICS
- BT
- Cheetah Digital
- China Mobile International
- Dexatel
- Direqt
- Dotgo
- Doigo
- Empello
- Enabld
- Engage Mobile
- Global Point View
- Globe Teleservices
- GMS
- Golden Goose
- imimobile
- Infobip

- Intis Telecom
- Kaleyra
- LANCK Telecom
- Mavenir
- Messente
- MCP Insight
- Mobilesquared
- Morethan160
- Ooredoo Group
- Out There Media
- PM Connect
 - Pivi Connec
- Sam Media
- TeleSign



clipfeed expands into LATAM



We're thrilled to announce that clipfeed has expanded its global reach into LATAM, thanks to a new partnership with Renxo. As one of the most well-known and established Mobile Entertainment Media investors in Argentina, Peru, Ecuador, Colombia, Uruguay, and Chile, Renxo is the perfect partner to bring our Esports destinations to end-users in the region.

Renxo offers both On Deck and White Label optimization offers, as well as internal media buying for operators through WAP onportal, SAT Push notifications, SMS, and more. They're also a certified Google partner, maintaining a minimum optimization score of at least 70%.

We've already received immensely positive feedback from LATAM operators, with rollouts being planned and schedules set. We







Content & Advertising Winner: Mobibox – OUT OF THE BOX TECHNOLOGY



 $\label{local-mobile} Mobile x - OUT OF THE BOX TECHNOLOGY - is a "ALL CONNECTED" state-of-the-art turnkey monetization solution platform for enhancing the overall Mobile VAS monetization experience combined with up-to-date technologies in one place.$

MobiBox products suite speeds time to market for companies to build their online payment and advertising business and achieve their turnover goals with flexibility, scalability and reliability.





Apple Is Changing How Digital Ads Work. Are Advertisers Prepared?

by Julian Runge and Eric Seufert

April 26, 2021



Normform/Getty Images

Summary. The rollout of Apple's new privacy settings is upending the rules of digital advertising on the IOS platform. By limiting advertisers' ability to track user behavior, Apple is forcing them to adapt to a new paradigm - and fast. As other tech companies may soon... more

Apple is turning the privacy settings of its mobile ecosystem upside down. When it releases its app tracking transparency (ATT) framework with iOS 14.5 on April 26, it will shut off a stream of data that app developers, measurement companies, and advertisers have used to link users' behavior across apps and mobile websites - a move that could reshape the digital advertising industry. With the update, the "identifier for advertisers" (IDFA), which has been activated by default on Apple devices and provides access to user-level data to app publishers, will be switched off and users will need to grant apps explicit permission to access it. With in-app prompts asking users, "Allow [app name] to track your activity across other companies' apps and websites?" opt-in rates will likely be low.

We anticipate that Apple's ATT initiative will deliver a major blow to targeted advertising, which is crucial to the business models of publishers of online content such as Facebook, Google, and many news outlets. But while large digital content providers will feel the effects of ATT, the large proprietary datasets they've amassed may protect them in the long term. Smaller companies, such as e-commerce operations that rely on targeted advertising to reach customers, and mobile measurement providers, which collect and organize app data, will likely find it harder going - a point Facebook has tried to bring home in a campaign responding to Apple's policy changes.

WWW.MOBILEECOSYSTEMFORUM.COM © 2022 Mobile Ecosystem Forum Ltd



TikTok Expands Ad Data Verification Partnership with Integral Ad Science

Published May 9, 2022

By Andrew Hutchinson

Content and Social Media Manager



TikTok has announced an <u>expansion of its partnership</u> with ad data verification and auditing service <u>Integral Ad Science</u>, which will see IAS broaden its TikTok ad measurement capacity to viewability, invalid traffic (IVT) and app-level brand safety, providing more ways for brands and agencies to more effectively measure the results of their TikTok ad efforts.

02

Docomo unit invests in gaming start-up





Cloud Gaming: Opportunity for Operators?





in LinkedIn









Javier Polo, CEO of European start-up PlayGiga (pictured, below) discussed the benefits operators can gain from investing in cloud-based gaming with Mobile World Live.

Why should operators invest in cloud gaming?

Javier Polo (JP): There are a number of reasons. It is a customer acquisition tool, representing the first big opportunity in some time for an operator to offer a completely new category of digital services to their subscribers, expanding their entertainment portfolio and providing a key differentiator for their product if they are early to adopt.

It's also an upselling tool: the possibility to enjoy high-end games on a TV or PC represents a good reason for customers on current ADSL/cable connections to upgrade to premium connections.

Cloud gaming can also be a retention tool, promoting customer loyalty and reducing churn when bundled in top-tier tariffs together with connectivity and pay-TV subscriptions.

Lastly it increases ARPU and adds more value through the set-top box (STB), as the launch of a games streaming service is often associated

09 APR 2019 AUTHOR



Saleha Ria

Saleha joined Mobile World Live in October 2014 as a reporter and works across all e-newsletterscreating content, writing blogs and reports as well as conducting feature interviews...More

Read more

RELATED

Docomo unit invests in gaming start-up

Tencent boosts stake in Ubisoft

China approves first games since mid-2021

APPS •

TAGS





WWW.MOBILEECOSYSTEMFORUM.COM



Digital Advertising Post COVID-19

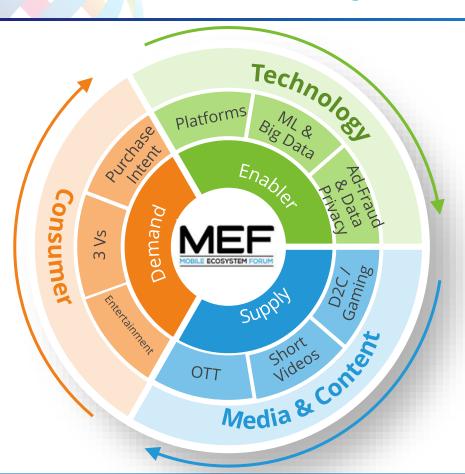


Key industry impacts across all geographies:

- In-app advertising budgets to grow
- 3 'Vs' to dominate: 'Monetization through Personalization'
 - √ Voice based search
 - ✓ Vernacular language
 - ✓ Video content consumption
- Convergence of (i) Digital Payments, (ii) Messaging Platforms & (iii) Advertising
- Online to Offline: **OOH** (out-of-home) progressing to **DOOH** (digital out-of-home)
- Transitioning from SMS based business engagement to chat app messaging
- Analytics: ML / Big Data to curate 'Next Best Product'



04 Content & Advertising: Ecosystem Stakeholders @MEF MOBILE ECOSYSTEM FORUM



360-Degree approach to cohort formation

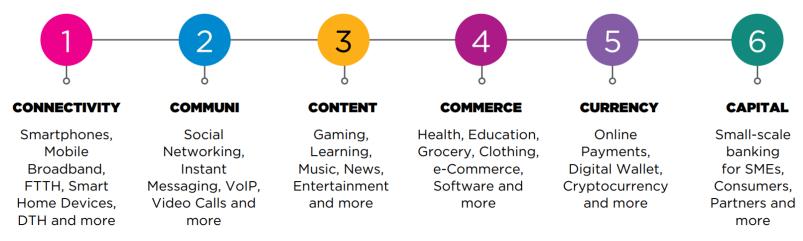
WWW.MOBILEECOSYSTEMFORUM.COM © 2022 Mobile Ecosystem Forum Ltd

Q4 Content & Advertising: Platform Stakeholders



THE 6C DIGITAL PLATFORM MATRIX

Connectivity is the lubricant to engines of Community, Content, Commerce, Currency & Capital



(Source: Greyhound Research)

D2C platforms will propel commerce & content consumption across sectors hence demanding sharper personalization for better user experience



Member Comments During First Meeting



- Mobile Advertising is a USD 200 billion a year industry. Bigger than desktop.
 70% of Digital Advertising spend is on Mobile. How can we convert advertising on Mobile to Rich Messaging in one click. QR? Both the landing and ongoing customer experiences need to be looked at
- Use cases / case studies
- Fraud angle: social engineering techniques -> voice based search -> conversational commerce
- Micro-targeting

Andy Gladwin, Cheetah Digital - ENTERPRISES



Understanding the Customer:

- Data assets to learn/personalise
- How to gather data/insights
- Gaining customer consent
- How to take a customer from unknown to known
- Gaining a direct customer relationship
- Research on customer behaviours

Serving the Customer:

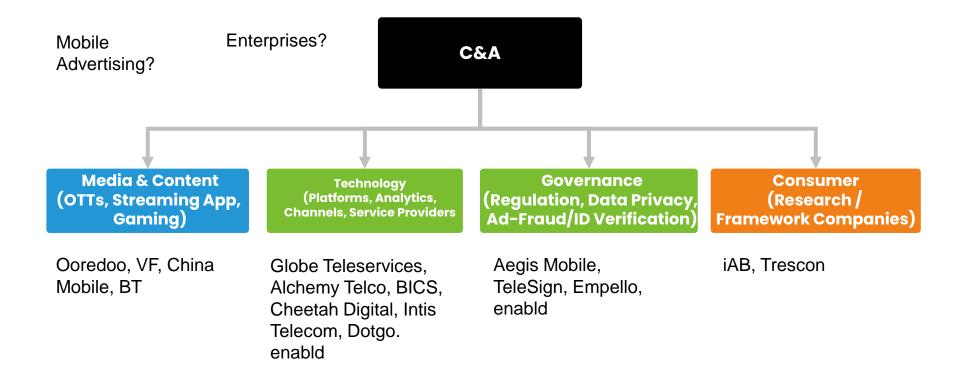
- Different environments and their distinctive properties OTT, apps Mobile Wallet, messaging, social, web, gaming...metaverse
- Applying preferences/insights
- What content to use/not to use
- Best practice for engagement cadence, channels, use of data, metrics

Protecting the Customer:

- Ad Fraud
- SPAM
- Data Policy/Regulation GDPR, IDFA, Android...
- Regulations national, vertical, OS...
- Multinational considerations

C&A: SUGGESTED Broad Working Sub Groups







2023 ROADMAP



MEF MEET UP MIAMI



On the day before MEF LEADERSHIP FORUM AMERICAS we'll host members and guests in Miami and we look forward to seeing members and guests there! Details are being put together now and as soon as everything is finalised and registration opens, you'll be the second to know right here!

MEF MEET-UP MIAMI 20th March 2023 - 17:30 - 20:30 EDT Hyatt Regency Coral Gables 50 Alhambra Plaza Miami, FL 33134 United States



MEF LEADERSHIP FORUM AMERICAS



MEF Leadership Forum Americas, our packed one-day event, will be held in Miami on Tuesday 21st March 2023. The event will have global reach, however we anticipate the audience primarily to be North, Central and South America, plus Caribbean and Europe. We will be bringing together experts in the field of text messaging and other technologies to discuss the latest trends. The thought-leadership conference will focus on the role of trust, identity, and interoperability in the future of messaging.

MEF MEET UP & MEF CONNECTS INDIA 202 MEF MOBILE ECOSYSTEM FORUM

Date: April 11th & 12th 2023 Location: Mumbai, India

Supported by



NB. Physical event – no online access but sessions will be recorded

April 11th – informal networking: drinks & dinner 6pm to 10pm Venue: TBC

April 12th (9am to 5.30pm)

Venue: Sofitel Mumbai BKC hotel, C 57, G Block BKC, Bandra Kurla

Complex, Bandra East, Mumbai, Maharashtra 400051

https://www.sofitel-mumbai-bkc.com/

The event will bringing together c. 100 stakeholders from primarily the Business Messaging industry in India to discuss ALL the relevant issues – trust, security, the role of MNOs, how the benefits of Business Messaging can be brought to a wider audience, the commercial models in play and more! The topics of Mobile Content, Payments and IoT will come up though as well...

AGENDA

- 09:00 Registration & Networking 30 minutes
- 09:30 Welcome Address & Lamp Lighting Ceremony
- 09:45 Introductions and GTS presentation (MEF & GTS)
- 10:00 Keynote 30 minutes
- 10:30 Messaging Security & Antifraud: Threats Out There Today & How We Really Protect Consumers 45 minutes (Moderator: Pallavi Kudtarkar, GMS)
 - Mow trusted today are the various Messaging channels?
 - What are the key threats destabilizing the market and how do we combat them in terms of technology (e.g. blockchain), commercial models etc.
 - What really needs to be done to improve trust, to REALLY bring Messaging to new markets and make consumers trust brands of all types, shapes and sizes?
- 11:15 Break & Networking 30 minutes
- 11:45 The Digital Personal Data Protection Bill 30 minutes (Moderator: Rashmi Mishra, CERF)
- 12:15 The Authentication Game 45 minutes (Moderator: James Williams, MEF)
- 13:00 Lunch & Networking 75 minutes
- 14:15 Conversational Commerce & How To Make Money From It 45 minutes (Moderator: James Williams, MEF)
 - Mow will the various Rich Messaging Channels achieve the success they deserve?
- 15:00 CPaaS Acceleration: How To Make It Relevant For All 30 minutes (Moderator: James Williams, MEF)
 - My business is too small, I don't need it. It's hard to access. It's expensive. It's not secure
 - A look at how SMEs (and ultimately organisations of ALL types) can leverage the power of mobile digital channels to increase conversion rates and drive client engagement
- 15:30 Mobile Identity: The Role Mobile Operators Need To Play 30 minutes (Moderator: TBD)
- 16:00-17:30 Event Conclusion High Tea & Networking 90 minutes

MEF CONNECTS BUSINESS MESSAGING 2023 DUBLIN (full hybrid event, in-person and online) NB. All timings UK time



AGENDA FOR APRIL 18TH 2023

- 8.30am Registration, Breakfast & Networking 90 minutes
- 10am Official Opening (James Williams)
- 10am Analyst Presentation 30 minutes (Juniper) Session 1
- 10.30am The Rise Of The False Positive 45 minutes (LANCK Telecom) Session 2
- 11.15am Break 15 minutes
- 11.30pm The MEF A To Z Of Almost Everything: Authentication Under The Microscope 45 minutes (MEF session) Session 3 <u>FULL</u>
- 12.15pm XXX 45 minutes (ENEA AdaptiveMobile Security) Session 4
- 1pm Lunch & Networking 75 minutes
- 2.15pm Mobile Mastermind 15 minutes (MEF session) Session 5
- 2.30pm XXX 45 minutes (netnumber) Session 6
- 3.15pm XXX 45 minutes (Aegis Mobile) Session 7
- 4pm Break & Networking 30 minutes
- 4.30pm The Power of Conversations 45 minutes (Rakuten Viber) Session 8
- 5.15pm Brands Talk 40 minutes (MEF session) Session 9
- 5.55pm Event close and transition to MEF Meet-Up networking event at same location
- 6pm 8.30pm MEF Meet-Up networking event with drinks and food 150 minutes

MEF CONNECTS BUSINESS MESSAGING 2023 DUBLIN (full hybrid event, in-person and online) NB. All timings UK time



AGENDA FOR APRIL 19TH 2023

- 8.30am Registration, Breakfast & Networking 60 minutes
- 9.30am Official Opening (James Williams)
- 9.30am Analyst Presentation 30 minutes (Mobilesquared) Session 1
- 10am XXX 30 minutes (Openmind Networks) Session 2
- 10.30am The Real Power Of Conversational Commerce: How Marketeers Need To Leverage It 30 minutes (MEF session) Session 3
- 11am Break 15 minutes 11.15am XXX 45 minutes (XConnect) Session 4
- 12pm The True Value Of A2P SMS 45 minutes (HAUD) Session 5
- 12.45pm A2P SMS: Is The Big Reset Inevitable? 30 minutes (MEF session) Session 6
- 1.15pm Event Close
- 1.15pm Networking Lunch (60 minutes)

WWW.MOBILEECOSYSTEMFORUM.COM © 2022 Mobile Ecosystem Forum Ltd



26-27

FEBRUARY

MEF MEET-UP



MEF CONNECTS

MOBILE CONTENT & PAYMENTS ○ KUALA LUMPUR - MALAYSIA



MEF LOUNGE

BARCELONA - SPAIN

KUALA LUMPUR ● KUALA LUMPUR - MALAYSIA

> **GLOBAL FORUM** BARCELONA - SPAIN

26-27 FEBRUARY

CLUB MEF

BARCELONA - SPAIN

FEBRUARY

ELECTIONS

BARCELONA - SPAIN

THE MEFFYS AWARDS THE MEFFYS BALL 27

FEBRUARY ● BARCELONA - SPAIN

MEF @ MWC BARCELONA 28 **FEBRUARY**

BARCELONA - SPAIN

20 MARCH

FEBRUARY

■ BARCELONA - SPAIN **MEF MEET-UP**

ΜΙΔΜΙ MIAMI - USA

21 MARCH

18

APRIL

MEF CONNECTS

MESSAGING AMERICAS

APRIL

MEF MEET-UP

MUMBAI - INDIA

MIAMI - USA

MEF CONNECTS 18-19

12 APRIL

MEF CONNECTS MUMBAI - INDIA

MEF MEET-UP

DUBLIN - IRELAND

APRIL

DUBLIN - IRELAND

2 MAY **MEF MEET-UP** RIO DE JANEIRO

O RIO DE JANEIRO - BRAZIL

9 MAY

MEF MEET-UP ROME

ROME - ITALY

9

LEADERSHIP FORUM ITALY

O ROME - ITALY

15

MEF MEET-UP WASHINGTON - ITW

WASHINGTON, D.C. - USA

25 MAY

MEF CONNECTS PERSONAL DATA & IDENTITY

O LONDON - UK

01 JUNE **MEF CONNECTS** NORDICS

STOCKHOLM - SWEDEN

15 JUNE

ROUNDTABLE

CYBERSECURITY - REGISTRY

JULY

MEF CONNECTS

ONLINE - UK TIME

TBD JULY

LEADERSHIP FORUM Wholesale Europe

O PARIS - FRANCE

OLONDON - UK

MEF CONNECTS

MONTREAL - CANADA

15 AUGUST **MEF CONNECTS**

SÃO PAULO - BRAZIL

15 AUGUST MEF MEET-UP

SÃO PAULO - BRAZIL

TBD

18

JULY

MEF CONNECTS

SEPTEMBER

© 2022 Mobile Ecosystem Forum Ltd

LAS VEGAS - USA

TBD SEPTEMBER MEF MEET-UP

LAS VEGAS - USA

18 SEPTEMBER

MEF MEET-UP AMSTERDAM - GCBS AMSTERDAM - NETHERLANDS **RCS WORLD**

NEW YORK - USA

10-11 OCTOBER

MEF CONNECTS ONLINE - UK TIME

13

OCTOBER

MEF MEET-UP CAPE TOWN - AFRICACOM • CAPE TOWN - SOUTH AFRICA

14 NOVEMBER

AFRICA CAPE TOWN - SOUTH AFRICA

ROUNDTABLE

28 NOVEMBER

AGM LONDON

O LONDON - UK

28 NOVEMBER **MEF MEET-UP** LONDON O LONDON - UK

29-30

MEF CONNECTS OMNICHANNEL

O LONDON - UK

FOR SPONSORSHIP ENQUIRIES AND TO REGISTER **INTEREST CONTACT:**

SUSAN@MOBILEECOSYSTEMFORUM.COM +44 79 442 3308

WWW.MOBILEECOSYSTEMFORUM.COM





We're here to help your business grow!

Never forget that if you have any interesting reports, press releases, updates etc. of your own, MEF can get you more brand exposure by publishing these in our regular member publications – for example, our weekly newsletter which goes out on a Friday to 15k people

Email MEF's Global Communications Manager Sam Hill – sam@mobileecosystemforum.com

Topics



- Panel #1: Ad Fraud & Digital Payments Fraud Will The Industry Ever Be One Step Ahead Of Bad Actors?
- Panel #2: Customer Care & Data How To Leverage The Data Opportunity
- Panel #3: Products How To Develop & Deliver Products That Surprise & Delight
- Panel #4: Compatibility Can Products Really Meet The Needs Of Every Target Market And Audience?
- Panel #5: 5G & Media Will The Next Big Battle Play Out In Advertising?
- Panel #6: Is Advertising-Based Video On Demand (AVOD) The Way to Maintain Market Share?
- Panel #7: Convergence Of Telco, Media, Communication, Commerce & Payments What Will ICT Look Like In 2025?
- Panel #8: Customer Data Platforms in Telcos An Investment Or Cost?
- Panel #9: The Emergence of Connected TV & Advertising TV OEM & Media
- Panel #10: Personalization through Monetization & Segmentation Media + CPG / FMCG?

Topics



- Customer Care
- Fraud



AOB?

If not, see you at the next meeting!